

Frequently Asked Questions | CL Repositioning Updated August 12th 2020

As we are beginning to resume services on Campus, we have carefully reviewed guidance from our health authorities and have prayerfully implemented enhanced safety measures in order to responsibly honor social distancing and provide a sanitized environment. We ask for all who gather with us on Campus to be kind and respect the choices of those around you by honoring our efforts to safely open our doors and worship together. If you are sick or have been with someone who is sick, please stay home and alert us to pray by calling the church office at 910-323-1515, or email messaging us at www.mycl.church/prayer.

Quick Overview:

What Services are taking place on Campus?

Sunday Morning Service (10:00 am) and **Wednesday Night Classes** (7:00 pm) are the only events that are currently taking place on the Covenant Love Campus. During our Sunday Morning Service, C-Luv Kids Church is available for Kindergarten - 5th Grade Students. During our Wednesday Night Services, we have Discipleship Classes available for both Adults & Children as well as a CL Youth Service for our 6th Grade - College aged Students.

What if I am not ready to attend on Campus?

That's okay! We want you to feel ready, safe, and excited to return to Campus. Until you are ready to return, we would love to see you attending **CL Online!** Sunday's Service Online takes place at 10:00 am with a rebroadcast on Facebook at 7:00 pm. Another way to stay connected and keep growing in the Word is CL Talks which airs every Wednesday Night at 7:00 pm with Pastor Al Brice. We also are continuing Good Morning, CL every Monday - Thursday at 9:00 am on Facebook and YouTube. Good Morning, CL is one hour of Worship and Prayer every morning with our Staff Pastors and Leaders.

Am I required to wear a mask to attend Church on Campus?

We are continuing to follow the directions of our local, state, and national government officials. The North Carolina Governor has issued new guidance **effective Friday, June 26, 2020** mandating that we wear face coverings in public. If you attend services on our CL Campus, we will require you to wear a face covering upon entering the building. Since our Campus seating accommodates social distancing standards provided by the CDC, once you have found your seat you are free to choose to remove your face covering or keep it on for the remainder of the service/class. Whether you choose to join

us on campus or online, the health and safety of you and your loved ones remain our top priority.

Will we be social distancing? How will this work?

Yes. On Sundays, Our Ushers will work with you to find a seat when you arrive on campus. Families will be seated together in the sanctuary with four chairs length between each family. Every other row in the sanctuary will be also sectioned off. We ask that if you leave your seating area you remember CDC Social Distancing requirements and respect others decisions.

During our Wednesday Night Adult and Kids Classes, as well as CL Youth Service, all rooms used have been rearranged to accommodate seating based on CDC Social Distancing requirements. Due to this, there is a max capacity for each classroom. Please be sure to pre-register for your Wednesday Night Adult or Children's Discipleship Class. Registration can be found here - <https://covenantlove.churchcenter.com/registrations>

What is CL doing to clean the Campus between services and during the week?

Covenant Love has long employed a Sunday Housekeeping Team that cleans during, in between and after each service. This Team has now received additional, enhanced training on the latest cleaning guidelines and techniques. We will have the doors locked during this cleaning time to prevent any interruption to this Team. Each room on Campus is sanitized with cleaning materials approved by the CDC to kill all forms of sickness and viruses. Each room is spread and set to soak for 10 minutes. With that in mind, if you arrive to Campus and the doors are locked, please patiently wait for a few minutes as our teams serve us well with sanitation!

Will there be hand sanitizer, gloves, and masks provided to me?

We have multiple hand sanitizer stations around campus which you can find upon entering and leaving every room. Gloves and face masks will not be provided for you on Campus. Should you wish to wear gloves or a face mask you will need to bring your own with you.

C-Luv Kids

What ages of C-Luv Kids Classes are available?

Sunday Morning & Wednesday Night Classes are open for Kindergarten - 5th Grade. The birthday cut off for a Kindergarten Student is August 31st. As you know, distancing preschoolers is a much greater task, therefore, we will let you know as soon as we feel it is safe for them to return to class.

Since we do have limited capacity seating, please be sure to preregister for your kids C-Luv Kids Discipleship Classes (Wednesday Nights) online here - <https://covenantlove.churchcenter.com/registrations>
Sunday Morning Classes do not require pre registration.

Where will the Children's Classes be held? When should I arrive to Campus?

We recommend arriving at least 30 minutes before the Service Time to accommodate smooth Children's Check-In. When you arrive on Campus, our Parking Team will be directing you to the nearest available parking space. We will have one entrance into Building D and one exit out from Building D to reduce contact. Our Parking Team and C-Luv Kids Team will be outside and directing you to the entrance of Building D.

Are Children required to wear a mask to attend Children's Classes?

Yes, all children (Kindergarten - 5th Grade) are required to wear a face mask or face covering. We are continuing to follow the direction of our local, state, and national government officials. The North Carolina Governor has issued guidance effective Friday, June 26, 2020 mandating that we wear face coverings in public. If you attend CL Campus, we will require you to wear a face covering upon entering the building.

What will the check-in process look like?

To reduce contact with shared surfaces, our team will be present at the kiosk to check in your child(ren) as well as sanitizing all hands and taking the temperatures of each child as they come in. All of our C-Luv Kids Team Members will be wearing face masks at check-in and during the service. Each parent or guardian will be asked weekly to complete a COVID-19 Screening form for each child. Once checked in, the children will be seated 6 feet apart from one another.

Will snacks be given to the children? Can my child(ren) bring a snack of their own? Are backpacks or stuffed animals allowed?

We will be discontinuing snacks for the time being. However, we will provide water in individual cups. All water fountains will be off limits. For the time being all personal snacks, backpacks, stuffed animals or toys of any kind be kept at home or in the car at this time.

More Information:

Children will be allowed in the restrooms one at a time, sanitizing hands on the way in and washing them on the way out. An adult will remain outside the door of the restrooms to monitor. As you know, distancing preschoolers is a much greater task, therefore, we will let you know as soon as we feel it is safe for them to return to class.

Have a question regarding C-Luv Kids?

You can contact the Children's Ministry Office by calling (910) 323-1515 ex. 205 during Office Hours (Monday - Thursday 9am - 5pm). Or by emailing wtart@mycl.church

CL Youth

Is CL Youth open on Sunday Mornings?

At this time, CL Youth is not meeting on Sunday Mornings. All students 6th Grade and up are welcome and encouraged to join us in the Main Sanctuary for Sunday Service at 10:00am.

Is CL Youth open on Wednesday Nights?

Yes! CL Youth takes place on Wednesday Nights at 7:00 pm EST in Building C. No pre registration is required to attend. We do have limited seating at this time, so please be sure to arrive before the service begins to get seated.

What will the check-in process look like?

To reduce contact with shared surfaces, our CL Youth team will be present at kiosks to check in each student. There will be three lines for check-in and stickers on the floor to assist with social distancing. Hand Sanitizer will be available in the lobby and sanctuary of our CL Youth Building. Temperatures will be checked at the time of check in. In the case of a temperature being above CDC level, we will allow the student to wait, cool down and retake the temperature (due to possible heat exposure). If temperatures or symptoms still occur, then we will walk them over to their parents and let them know they must remain with them.

Are masks required to attend CL Youth?

Yes, everyone is required to wear a face mask or face covering. We are continuing to follow the direction of our local, state, and national government officials. The North Carolina Governor has issued guidance effective Friday, June 26, 2020 mandating that we wear face coverings in public. If you attend CL Campus, we will require you to wear a face covering upon entering the building. Once you find your socially distanced seat in the Ark, you are free to remove your face covering if you wish to do so.

Have a question regarding CL Youth?

You can contact the CL Youth Office by calling (910) 323-1515 ex. 204 during Office Hours (Monday - Thursday 9am - 5pm). Or by emailing mcdonaldt@mycl.church

CL Adults

When do Wednesday Night Discipleship Classes Resume?

Wednesday Night Services (Adult and Children's Discipleship Classes, and CL Youth) resume on Wednesday, September 2nd 2020 at 7:00 pm.

Is Registration Required To Attend? Why?

Yes, pre registration is required to attend a CL Adult or Children's Class. You can find the registration page online here - <https://covenantlove.churchcenter.com/registrations> Pre registering for your class helps us plan your Campus experience with excellence, as well as guarantees that you will have a seat in the class. Please keep in mind that if you are not on Campus at 7:00 pm when Classes begin, your seat will be open for grabs - so be sure to get here before classes begin! If a registrant has not attended on Campus for two consecutive weeks, their registration will be removed in effort to ensure we are giving everyone a fair chance at joining a classroom.

What if I pre register and cannot attend?

In the event that you pre register and are unable to attend on Campus, please let us know by emailing discipleship@mycl.church. If you are not able to attend on Campus with us, we have two Online Class options you can pre register for! Please do not pre register for an On Campus Class unless you are sure you will be able to join us on Campus.

Are masks required to attend?

Yes, everyone is required to wear a face mask or face covering. We are continuing to follow the direction of our local, state, and national government officials. The North Carolina Governor has issued guidance effective Friday, June 26, 2020 mandating that we wear face coverings in public. If you attend CL Campus, we will require you to wear a face covering upon entering the building. Once you find your socially distanced seat, you are free to remove your face covering if you wish to do so.

Have a question regarding Adult Discipleship Classes?

You can contact the Discipleship Office by calling (910) 323-1515 ex. 246 during Office Hours (Monday - Thursday 9am - 5pm). Or by emailing rachellem@mycl.church